



[Carmel Vision](#) is a Toronto based software development company focused on delivering a powerful management infrastructure designed to collect, and archive all content, contact and communication activities that take place in a typical office.

Our flagship product, [Virtual Filing Cabinet](#) – VFC is a central management system specifically designed to combat one of the biggest technical challenges facing any professional organization, how to efficiently organize, archive, filter and search the vital information that bombards our desktops on a daily basis.

Our infrastructure allows all office activities to coexist together under one umbrella, making all critical information readily available at your fingertips. These activities include email, bulk email, contact management, PBX-telephone, fax, scan, document management, document collaboration, note, calendar, file transfer, VoIP, IM and more.

The Virtual Filing Cabinet infrastructure has been designed to manage activities for all types of businesses in the Single/SOHO, SMB and Enterprise markets, with pricing catered to needs of such businesses, most especially with the current financial turmoil businesses are faced with today.

VFC benefits:

1. VFC is a full office communication unit and it includes the following features:
 - A. Email
 - B. Import/Export from Outlook of all emails, contacts, companies and categories
 - C. Document archiving and File management with built in indexing, version control and revert changes
 - D. Collaboration of any emails, faxes, voice recordings, documents and notes, and the ability to share contacts with other VFC users, over the Web supporting any file format, including PDF
 - E. nanoPBX integration with built-in soft phone and SIP phone support, includes complete call log archiving, voicemail and conversation recording
 - F. Notes and comments to all activities and correspondences
 - G. Fax
 - H. Map and GPS, integration with Microsoft Map and Google Earth
 - I. Document Scanning, supporting any type of TWAIN scanner on the market
 - J. Business card scanning with OCR
 - K. Bulk Email
 - L. Integration with Skype
 - M. Voice recording
 - N. Local depot for offline activities, remote depot for secure desktop activities
 - O. Complete backup and restore of the entire system, including all files stored
 - P. Sync with Outlook email folders and calendar
 - Q. Client-Server architecture with built-in connector layer allowing you to connect from anywhere in the world and take your office with you



2. All office activities can be viewed and worked on in the office over TCPIP or outside the office using HTTP without any firewall issues.
3. Any action you need to take is only one click away.
4. 4-Dimensional contact management list with the following entities:
 - A. Categories
 - B. Companies
 - C. Contacts
 - D. Jobs
5. All types of communication activities coming in/out of an office is automatically indexed and archived into virtual baskets.
6. Any file types (TIFF, PDF, ect), including scans can be archived under any of the 4-Dimensional contact management list entities into virtual baskets.
7. Jobs entities are easily formed, using drag and drop, to organize people into workgroups allowing all communications (see above #1D) in any group/team to be in one place and available only to the assigned participant.
8. Job entities can also be formed to bring together customers/companies, contacts, and teams and all job/project information.
9. Customers using any browser can send/receive jobs over the web to the appropriate job virtual basket.
10. Jobs can be assigned to the Microsoft Outlook Calendar for scheduling purposes.
11. Customer Service representatives can organize all their communication with their customers.
12. Sales people can communicate with management on different jobs where ever they are, inside or outside of the office.
13. Sales and marketing activities with bulk email and personalization is available.
14. Management can be done securely from inside or outside the office, and can have a full view of all shop activities, using permissions management.
15. VFC can be integrated with any 3rd party application to expand business opportunity.